



90% of young children do not know how to successfully call 911

LET'S TEACH THEM

Teach them on a “landline” (home phone), if you have one, and on someone’s cellphone. Show them how to unlock the cellphone with the emergency short cut.

You can find instructions online for Android and IOS, consider practicing in airplane mode:

https://www.youtube.com/watch?v=C_FMJNeyKRQ

WHEN TO CALL: When someone needs medical help right away or when there is immediate danger. Only in an emergency.

Use age-appropriate examples of an emergency.

- An adult tells them to call 911
- Someone is not breathing or choking
- Someone will not wake up
- They see blood or bones
- They hear the fire alarm or see smoke
- Someone is breaking into house or vehicle
- Someone is hurting someone else
- There is a serious car accident

-WHAT TO SAY: Let them know 911 operator will guide the conversation - teach them to stay calm, listen and answer the questions. Tell them do not hang up, help is coming!

Help the child practice to build confidence and prepare them for a high-pressure situation.

- Know home address including County & State
- Know apartment or unit number and floor
- Know the telephone number
- Know their last name and be able to spell it
- Be able to describe a location when not at home
- Describe what is happening

-WHERE TO BE: A child needs to be in a safe place, away from danger, before making the 911 call. Teach the child or children where they should go or gather in the event of a fire.

-ADDITIONAL TIPS:

Teach a child or grandchild 4 years of age and older.

Practice routinely or annually when changing smoke detector batteries.

Make sure your child understands they can give personal information to the 911 operator.

Show child where to find any medication lists.

Keep a list of emergency phone numbers handy near each phone for your kids or baby sitter.

Teach child any other emergency contacts.

Be sure your house number is visible and child knows to unlock door for first responders.

Meet first responders as they arrive.

Make sure your child understands that calling 911 as a joke is a crime in many states.

Old cell phones will still call 911, remove battery before letting them become a toy.

CALLING 911 FOR HELP

9-1-1



Name:

Street Address:

Apartment Number, Floor Number or Access Code:

City

State:

Zip Code:

County:
