



COMMUNITY TASK FORCE



*Raising
Awareness
to Save Lives*



LKG 911 COMMUNITY TASK FORCE MISSION

**To Educate the Public in
Order to Save Lives & Aid
in Improving 911
Operations in the 5
Counties Surrounding Lake
Gaston.**

LKG SURROUNDING COUNTIES

Brunswick County

Halifax County

Mecklenburg County

Northampton County

Warren County



BACKGROUND

Our Founder Sherry Herzing lost her husband, Bob, when 911 rescue personnel arrived too late to save his life.

In the midst of overwhelming grief, a purpose was formed:

***...to understand the 911 system mishaps
and save the lives of others***



WHAT'S THE PROBLEM WITH CELL TOWERS?

The current 911 system is configured to route wireless 911 calls to a 911 Call Center or PSAP (Public Service Answering Point) based on the location of the cell tower.

Shared county and state borders prevent cell towers from routing a 911 caller to the correct 911 center (PSAP)



WHAT DO YOU NEED TO KNOW TO HELP YOURSELF

Cell phones don't indicate your location like a landline when calling 911.

First Responders can't HELP you if they can't FIND you!

Be prepared with first aid and CPR training to save a life.



**THEY CAN'T HELP YOU IF THEY
CAN'T FIND YOU!**

PURCHASE REFLECTIVE HOUSE NUMBERS

Numbers should be 3-4 inches high and placed on both sides of your mailbox or on a sign post.



Numbers should be placed 4 to 7 feet off the ground for headlights to hit at night.





**THEY CAN'T HELP YOU IF
THEY CAN'T FIND YOU!**

what3words.com

**Use this free app to find, save and share
precise locations easily.**

**Every 10 square feet of the world has
been given a unique combination of
three words.**

**Emergency services are using
what3words to find people in need.**





911 SYSTEM SHORTFALLS

- **Outdated and incompatible technology deployed**
- **Volunteer Fire & EMS – attrition & retention**
- **Added challenges for rural areas – disparate management**
- **Telecommunicators classified as clerical/office vice first responders**
- **County and citizens unaware of the impact to public safety**



TASK FORCE INITIATIVES 2022

- **Ongoing dialog with State Legislators**
- **Educate Public Safety Stakeholders**
- **Promote Public Safety Curriculum in Schools**



HOW CAN YOU HELP?

Join Us – VOLUNTEER! We are in need of many talents and skills.

Donate directly from the Donate button on our website.

Choose us as your Amazon Smile Charity.

Follow us on Facebook: [LKG911 Task Force](#).

Keep in touch: LKG911taskforce@gmail.com



IN MEMORIAM

BOB HERZING

**December 26, 1953 –
August 27, 2018**

